

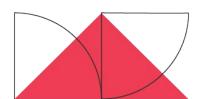


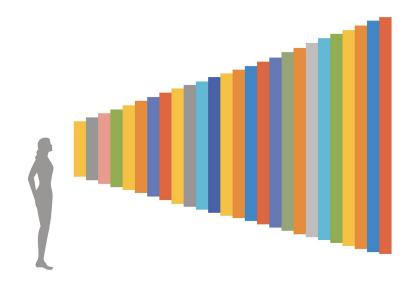
Direct

Unequivocal

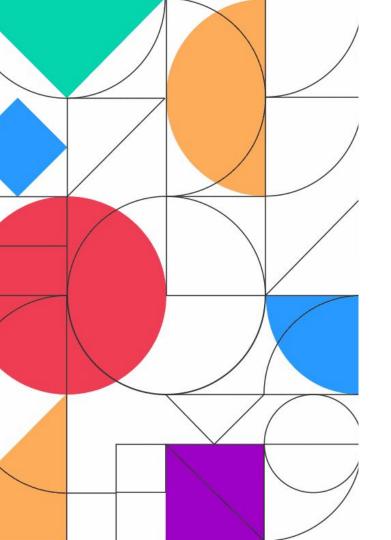
Authoritative

Polite





We must align our language with our power.



QUESTION:

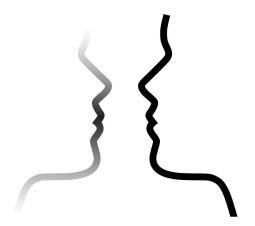
Think about a time when you wanted to say something direct to someone, but you hesitated...what were you afraid of?

The 3 C's of women's cultural conditioning:

- 1. Considerate
- 2. Contained
- 3. Collaborative

Considerate:

Women are conditioned to consider others before themselves.





Women's characteristics:

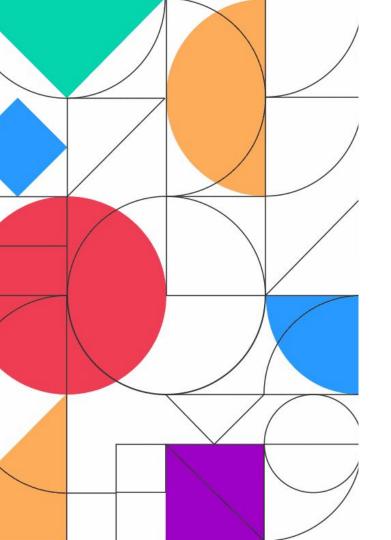
SOOTHING **TENDER** LOVING YIELDING SOFT-SPOKEN WARM UNCOMPLAINING COMPASSIONATE CHILDLIKE

AFFECTIONATE LOYAL SHY UNDERSTANDING FLATTERABLE CHEERFUL SYMPATHETIC **SENSITIVE GUILIBLE**

Men's characteristics:

LEADER
ATHLETIC
AMBITIOUS
ANALYTICAL
INDIVIDUALISTIC
RISK-TAKER
SELF-RELIANT

ASSERTIVE
COMPETITIVE
INDEPENDENT
DOMINANT
FORCEFUL
SELF-SUFFICIENT
AGGRESSIVE



QUESTION:

Which of these "desirable" female characteristics do you think we (as a society) still reinforce as "positive" or that you feel obligated to demonstrate?

Leadership characteristics:

LEADER
ATHLETIC
AMBITIOUS
ANALYTICAL
INDIVIDUALISTIC
RISK-TAKER
SELF-RELIANT

ASSERTIVE
COMPETITIVE
INDEPENDENT
DOMINANT
FORCEFUL
SELF-SUFFICIENT
AGGRESSIVE

Women

Communal

- Yielding
- Sensitive to other's needs
- Collaborative
- Loyal
- Soft spoken

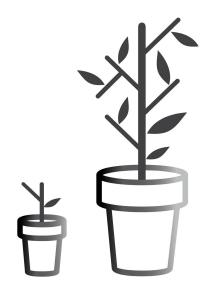
Men

Agentic

- Dominant
- Individualistic
- Decisive
- Ambitious
- Assertive

Contained:

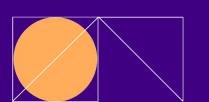
Women are conditioned to contain their body and their voice.

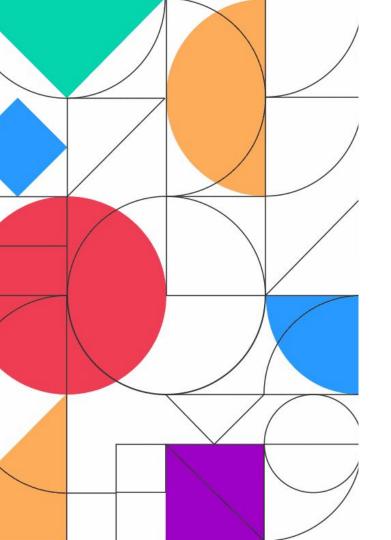




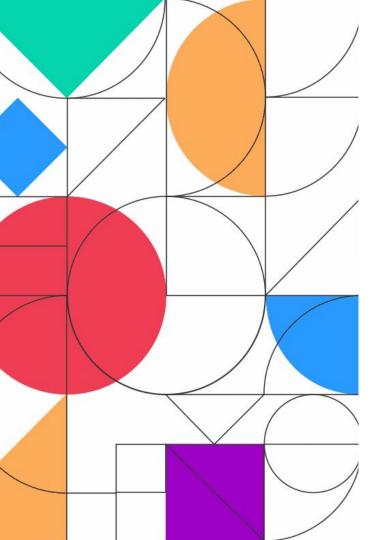








Girls are told 3x more often than boys to be "quiet" and "nice" in classroom settings.



78% of female Harvard graduate students felt uncomfortable speaking up in class.



Collaborative:

Women are conditioned to prioritize inclusion over hierarchy.





HEDGING
TAGGING
INTENSIFYING
QUALIFYING
APOLOGIZING

HEDGING

"I am pretty sure we didn't get enough materials."

TAGGING

"I am wondering if we might have missed the turn?"

INTENSIFYING

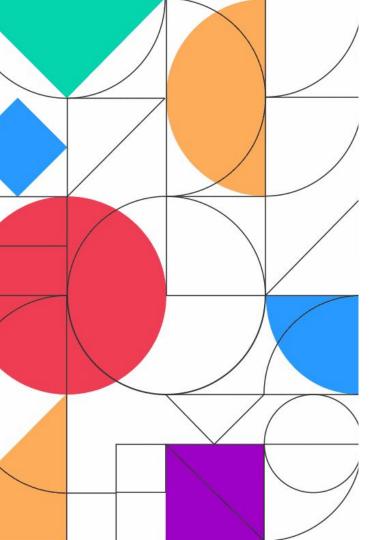
"I really appreciate your help, I could not have done this without you. Really, it was nice of you to do."

QUALIFYING

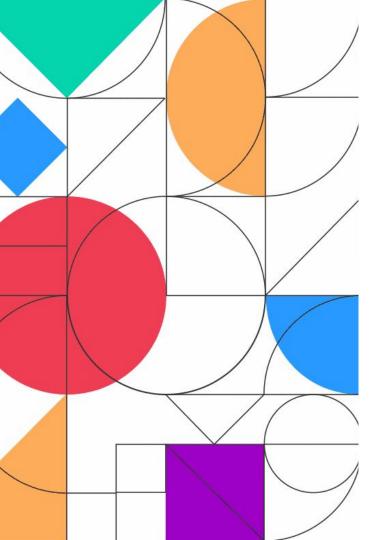
"David may know more than me about this but..."

APOLOGIZING

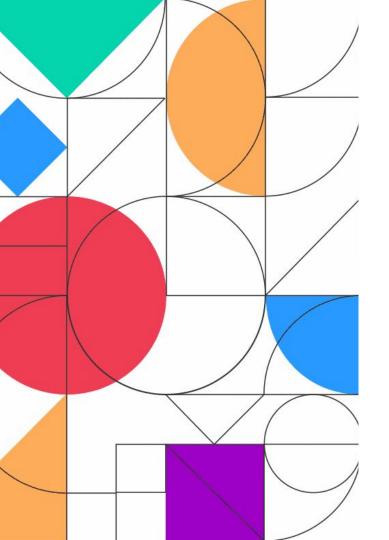
"Oh I am so sorry, I didn't know you were coming in the door."



"Sorry if this would be more work, but I'm wondering if it makes sense to start with a newsletter instead of a blog?"



"I'm not sure that went well. I just want to say I got a lot of emails from really upset people."



"David knows way more than I do about this, but I just want to say, I think that we should extend the deadline."





Making a statement or answering a question (HES Format)

Headline

Short statement of your position

Explain

Concise rationale of your position

Support

Illustration of the point using data







Headline

We need to make an exception and give him a salary increase.

Explain

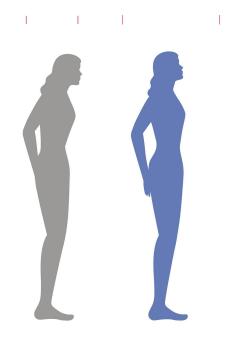
He has been promised a raise for 6 months and did not receive a bonus.

Support

His counterpart was given a raise three months after being hired. We run the risk of losing him if we don't respond at this point.

Confidence and authority

translate to body language.



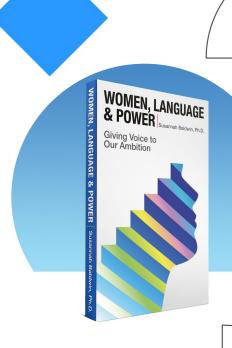
Confidence is identified by height and space.

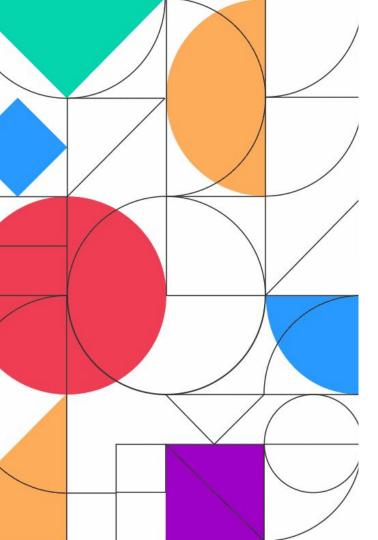


- Illustrates your words
- Slows speech down
- Inflection and vocal interest
- Pauses



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- in linkedin.com/in/susannahbaldwin





A Few Housekeeping Items

- Submit your session feedback in the mobile app by selecting this session and then click on **feedback** at the bottom. **Rate the session and click post your feedback**!
- All session recordings will be available at the end of September on iterable.com/activate
- Continue the conversation on social using #Activate22
- PSSST: some sessions will have QR codes to scan and earn points towards the raffle. Keep your eyes peeled!

