







Responsible Email in an Al-Driven World

Respect the Inbox

Treat recipients how you'd want to be treated. Relevance, transparency, and permission matter more than ever.

Al is a Tool, Not a Shortcut

Use AI to enhance, not replace, human connection. Automation should serve the user, not overwhelm them.

Inbox Placement is Changing

iOS 18, AI filters, and evolving deliverability rules mean senders must adapt to maintain visibility and engagement.

Build for the Long Term

Prioritize reputation, compliance, and user experience over short-term gains.

WE'D LOVE YOUR FEEDBACK

Here's how to fill out the session survey:

- 1. Download/Open the Activate app
- 2. Toggle to the Agenda tab
- **3.** Tap on this session
- 4. Scroll to Engagement and tap Survey

BONUS

Complete the survey to earn points you can redeem for prizes at **The Market @ Activate!**



RECORDING WILL BE AVAILABLE ON APRIL 10TH!